Information Systems

The purpose of the Information Systems Department is to assure all electronic related data is functioning properly, secure and accessible to each department within the town. Our current infrastructure consists of a 50+ node heterogeneous network spanning across town buildings and consisting of multiple servers distributing multiple database assets. The department strictly enforces a replacement schedule for all workstations and servers to assure computers on the network do not become obsolete or unusable. Information Systems also manages employee user accounts, the town's website, employee email addresses and Internet access for all other departments. The department also acts as a helpdesk for application software inquiries from staff employees. The physical production of all tax bills is also a responsibility of the Information Systems Department.

In 2003, the department added the Council on Aging and South Fire Department to the town's network. We deployed a more robust anti-virus software network wide to defend against ever increasing threats. And, we produced over 40,000 tax bills for the collector's office.

This past year there has been a welcomed increase of departments placing content on the town's website at www.town.lynnfield.ma.us and this participation has conversely increased the overall number of users accessing the site since it's inception in September of 2000. See Figure1.
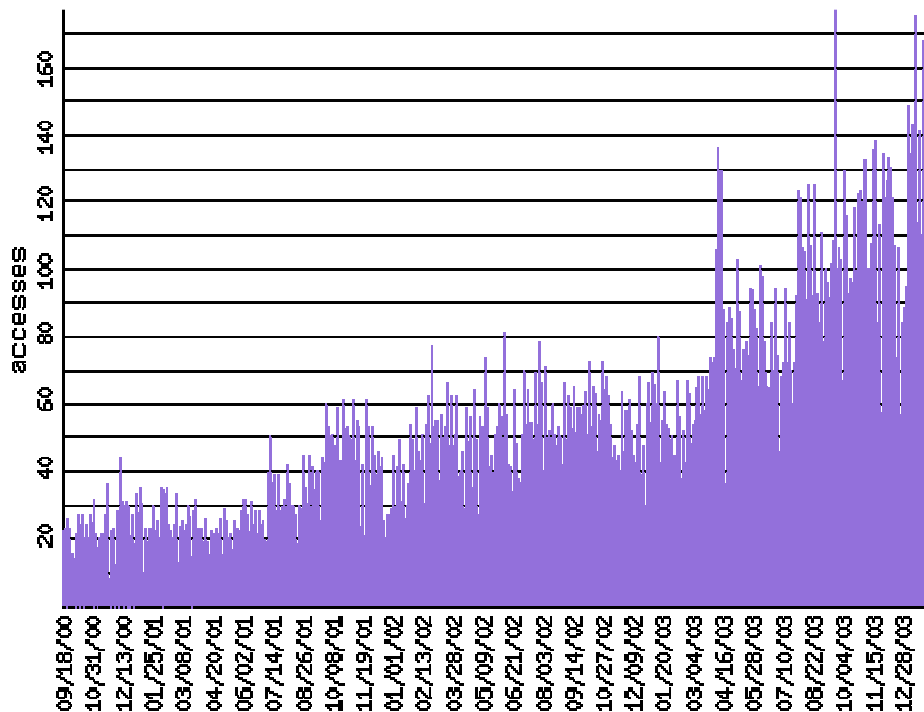

Figure 1. Overall hits on www.town.lynnfield.ma.us